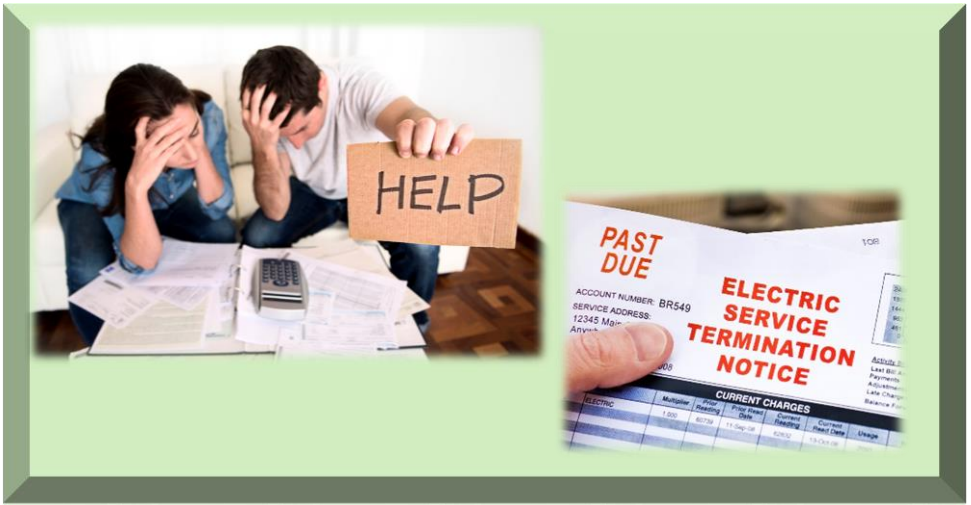


# Oxford County Financial Assistance & Government



## Social Assistance

### **Oxford County Human Services**

**Ingersoll**, 37 Alma St.....519-425-1020

**Tillsonburg**, 96 Tillson Ave.....519-842-9000

**Woodstock**, 21 Reeve St.....519-539-9800

**Woodstock**, 40 Metcalfe St.....519-539-8161

Human Services administers financial support programs including Ontario Works, helps clients find suitable and stable shelter in the community, and manages the licensed child care system in Oxford County including providing subsidies and special needs resourcing for those who qualify. Apply for Benefits Online:

<https://onlinesocialservices.oxfordcounty.ca/>

## Child Care Subsidy

### **Oxford County Human Services**

**Ingersoll**, 37 Alma St.....519-425-1020

**Tillsonburg**, 96 Tillson Ave.....519-842-9000

**Woodstock**, 21 Reeve St.....519-539-9800

**Woodstock**, 40 Metcalfe St.....519-539-8161

Financial assistance to help with the cost of licensed child care for families who qualify. To find out more or to complete an application visit:

<https://onehnsn.com/oxford>

## Disability Benefits

### **Ministry of Community and Social Services**

#### **Ontario Disability Support Program**

**Woodstock**, 480 Peel St. ....519-537-5579

If you have a disability and need help with your essential living expenses, you may be eligible for the program.

ODSP offers 2 types of support Income & Employment.



It's OK to get help

### **Ministry of Community and Social Services**

#### **For Parents and Families**

The purpose of this service is to make it easier for families to find services to give kids the best start in life, access services they need at all stages of a child's development and help youth become productive adults. Services include Financial Help, Special Needs, Indigenous Children & Youth, Supporting Children and Youth, Adoption, Early Childhood, Middle Years, Children's Aid, Youth and Law. For more information please visit website: <http://www.children.gov.on.ca>



When you don't know  
where to turn.™



519-539-9800 Ext. 3184

[contact@informationoxford.ca](mailto:contact@informationoxford.ca)

## Medical / Dental

### **Ontario-Health Care in Ontario.....1-866-532-3161**

Get help navigating Ontario's health system and connecting with programs or services you're looking for. OHIP-Ontario's Health Care Plan, finding a doctor, eye care, physiotherapy, government-funded fertility treatments, coverage for prescription drugs, organ donor, financial assistance for equipment, Trillium Drug Program, dental care, long-term care, retirement home and mental health. Visit: [www.ontario.ca](http://www.ontario.ca)

### **Southwestern Public Health Oxford Elgin St.Thomas**

**Woodstock**, 410 Buller St.....519-421-9901

Residents without dental insurance and who have not been treated by a dentist for at least two years \* all eligible children 17 years & younger will receive free cleanings \* offer free cleanings for all ages if the net income is less than \$20,000 \* \$35 per cleaning for adults where the family net income is more than \$20,000. Program covers visits to a licensed dental care providing full range of preventive and early treatment including check-ups, fillings, x-rays, scaling and more.

### **Oxford County Community Health Centre**

**Woodstock**, 35 Metcalf St.....519-539-1111

**Ingersoll**, 19 King St.E.....519-539-1111

**Tillsonburg**, 96 Tillson Ave.....519-842-9008

Oxford County residents who are not registered with a primary healthcare practitioner or barriers. Persons living with addictions, mental health challenges, families with low incomes, youth, isolated seniors and people who are not insured (OHIP). Visit:[www.oxchc.ca](http://www.oxchc.ca)

**MOHLTC-Trillium Drug Program**...1-800-575-5386

**TTY**.....1-800-387-5559

For people who spend 3-4% or more of their after-tax household income on prescription drug costs. For more information visit: [www.health.gov.on.ca](http://www.health.gov.on.ca)

**MOHLTC-Assistive Devices Program**1-800-268-6021

**TTY**.....1-800-387-5559

Pays up to 75% for cost of equipment. Such as artificial limbs, orthopaedic braces, wheelchairs, breathing aids. Fixed amount for hearing aids. For ostomy supplies, breast prostheses, needles, syringes for senior's etc. pays grant directly to person. There's also a Home Oxygen Program. Visit: [www.health.gov.on.ca](http://www.health.gov.on.ca)

### **Salvation Army (The)**

**Woodstock**, 190 Huron St. ....519-539-6166

**Tillsonburg**, 155 Broadway St.....519-842-3231

Depending on grants and nature of situation organizations will assist. Woodstock includes out of town appointments.

### **Ingersoll and District Inter-Church Committee**

**Please leave a message**.....519-933-7730

A group of volunteers and several churches, through private financial donations assist individuals with unexpected expenses throughout the year, such as rent arrears, utility assistance, some medical/dental costs.

## Utilities Financial Assistance

### **Union Gas and Hydro One Networks Inc.**

**Call Ontario Energy Board**.....1-855-487-5327

### **Erie Thames Powerlines Corporation**

**Call Salvation Army, Woodstock**.....519-539-6166

### **Tillsonburg Hydro Inc.**

**Call Salvation Army, Tillsonburg**.....519-842-4447

LEAP (Low Income Energy Assistance Program) To assist families who are struggling to pay their electricity or natural gas bill throughout the year with one of the following providers. This is a one-time financial assistance program of up to a maximum of \$500.00 per year for residents who qualify as low income, meet program criteria and are facing the threat of disconnection of service.

### **Did You Know???**

Most bills are higher in winter & lower in summer, you can spread your costs evenly throughout the year for easier budgeting and predictable monthly bill with Equal Billing. Save on some Energy by visiting your utility provider's rates and wash your clothes on non-peak hours as well view DIY insulating during the cold spell.

## Employment Services

Take advantage of this opportunity to receive individualized job search support. CES-Community Employment Services is your one stop centre for employment services, helping job seekers, employers, newcomers and students & youth.

### **CES-Community Employment Services**

**Woodstock**, 40 Metcalfe St.....519-539-8161

**Ingersoll**, 37 Alma St.....519-485-6088

**Norwich**, 41 Main St.W.....519-863-6611

**Plattsville**, 112 Mill St. E.....519-539-8161

**Princeton**, 25 Main St.....519-539-8161

**Tavistock**, 40 Woodstock St. S.....519-539-8161

**Thamesford**, 165 Dundas St.....519-539-8161

For more information please visit: [www.cesoxford.ca](http://www.cesoxford.ca).

### **Women's Employment Resource Centre**

#### **Ontario Employment Services**

**Woodstock**, 424 Dundas St.....519-421-2077

WERC provides free employment service assistance to all women of Oxford County. Visit: [www.werc.ca](http://www.werc.ca).

#### **Tillsonburg and District Multi-Service Centre**

**Tillsonburg**, 96 Tillson Ave.....519-842-9000

Multi-service centre offering a variety of programs & services, adult literacy & essential skills, employment services for job seekers and employers. For more information please visit: [www.multiservicecentre.com](http://www.multiservicecentre.com).

#### **Employment Solutions**

**Woodstock**, 40 Metcalf St.....519-539-5730

Servicing adults or students with a disability or barrier to employment. For more information visit: [www.empsol.ca](http://www.empsol.ca).

## Employment Agencies

### **SRG-Steven's Resource Group**

#### **Workforce Training & Development**

**Tillsonburg**, 55 Brock St. ....519-842-7003

**Woodstock**, 677 Dundas St. ....519-421-9556

For more information visit: [www.SRGhr.com](http://www.SRGhr.com).

#### **Liberty Staffing Services**

**Woodstock**, 925 Dundas St. ....519-539-7961

For more information visit: [www.libertystaffing.ca](http://www.libertystaffing.ca)

#### **Talentcor Recruitment Specialist**

**Tillsonburg**, 261 Tillson Ave. ....519-842-9005

**Woodstock**, 80 Norwich Ave. ....519-533-6038

For more information visit: [www.talentcor.com](http://www.talentcor.com)

#### **ABL Employment**

#### **Industrial & Distribution Staffing Solutions**

**Woodstock**, 423 Dundas St. ....519-914-5125

For more information visit: [www.ablemployment.com](http://www.ablemployment.com).

#### **PIVOTAL Staffing Solutions**

**Woodstock**, 871 Dundas St. ....519-421-9639

For more information visit: [www.pivotalsolutions.com](http://www.pivotalsolutions.com)

#### **WDDS-Woodstock & District Developmental Services**

##### **Job Links**

**Woodstock**, 212 Bysham Park Dr. ....519-537-8036

Employment support program that assists people living with disability to become contributing members of the business community through part-time & full-time employment. For more information visit: [www.wdds.ca](http://www.wdds.ca)

## Worker's Compensation

### **WSIB (Workplace Safety & Insurance Board)**

**Toronto**, 200 Front St.W. ....1-800-387-0750

**Phone** .....416-344-1000

If you are ever injured or become ill because of your job, we're here to give you the care & support. That includes benefits, as well as other support such as return to work assistance. Visit: [www.wsib.on.ca](http://www.wsib.on.ca)

## Education

### **OSAP-Ontario Student Assistance Program**

**Phone** .....1-888-449-4478

**TTY** .....1-800-465-3958

Apply online, Social Insurance Number (SIN) is required, information about your school & program and tax information. Record OSAP Access number it will be required for future logins. Visit: [www.ontario.ca](http://www.ontario.ca).

### **Canada Student Loans, Grants & Scholarships**

**Phone** .....1-800 O-Canada (1-800-622-6232)

**TTY** .....1-800-926-9105

Government of Canada site provides information on student loans & grants, NSLSC-National Student Loans Service Centre, Scholarships, MSFAA-Master Student Financial Assistance Agreement, Education Savings, Support for Apprentices, Education funding for persons with disabilities. Visit: [www.canada.ca](http://www.canada.ca).

## Veterans

**Veterans Affairs Canada** .....1-866-522-2122

Mental health , disability benefits, veterans, CAF, RCMP and families, transition to civilian life, financial support, health & wellbeing, illness or injury, reviews & appeals, homelessness, family support, veterans independence, earnings loss benefit, treatment benefits. For more information and services visit: [www.veterans.gc.ca](http://www.veterans.gc.ca)

## Service Canada Centres

**Service Canada Centres** .....1-800-622-6232

**TTY** .....1-800-926-9105

**Tillsonburg**, 96 Tillson Ave. ....1-800-O-CANADA

**Woodstock**, 959 Dundas St. ....1-800-O-CANADA

Services: Canada Pension Plan (CPP), GST/HST Credit Employment Insurance (EI), Job Bank, Old Age Security (OAS), Tax Slips, Records of Employment (ROE), applying for and lost & stolen Social Insurance Number (SIN), Birth Certificate, Passport Services, Direct Deposits, Benefits Finder , Fraud Awareness & reporting , Apprenticeship Grant, Labour Market Information, wage earner protection, job bank, direct deposit, summer jobs, fraud awareness & reporting, guaranteed income supplement, military families, self-employed EI benefits and more visit: [www.servicecanada.gc.ca](http://www.servicecanada.gc.ca).

## Service Ontario Centres

**Ontario Wide** .....1-800-267-8097

**Health Card** .....1-888-376-5197

**Driver & Vehicle** .....1-800-387-3445

**Ingersoll**, 37 King St. W. ....519-485-3210

**Norwich**, 34B Main St. W. ....519-863-2025

**Tillsonburg**, 1 Library Ln, Unit 2. ....519-842-3261

**Woodstock**, 925 Dundas St. ....519-537-3662

Services include: **Driving & Vehicles** : drivers licence, plate stickers, renewals, replacements, lost/stolen/damaged, permits, First time driver get a licence, Renew a G drivers licence 80 years and over, driver records, register a farm vehicle, buy/sell a used vehicle, used vehicle information package (UVIP), personalized plates, temporary licence \* **Health Cards (aka:OHIP)**: renewal, cancellation, replacement \* **ID & Certificates**: change address, change name, birth certificate, marriage certificate, Ontario photo care, new born registration, death certificate, name change and sex change \* **Outdoors**: hunting & fishing licence and outdoors card \* **Business**: search, register and renew business names, private security and investigators as well as non-profit \* **Home/Land & Personal Property**: change address, land registration, register or search for a personal property lien \* **Education & Training**: register a private career college, search for registered private colleges, OSAP-Ontario Student Assistance Program \* **Security Guards & Private Investigators**: individual licence, apply for proprietorship licence, agency partnership licence, agency corporation licence, register as an employer. For more information and services visit: [www.serviceontario.ca](http://www.serviceontario.ca).

## Legal Services

**Legal Aid**.....1-800-668-8258  
Legal assistance for low-income people living in Ontario  
Visit: [www.legallaid.on.ca](http://www.legallaid.on.ca)

**Ministry of Attorney General**.....1-800-518-7901  
How to find a lawyer or paralegal, family law, criminal law, lawsuits & disputes, human rights, wills & estates, tickets & fines, court services, victims of crime, family justice, public guardian & trustee, office of the children's lawyer, criminal justice system modernization. Visit: [www.attorneygeneral.jus.gov.on.ca](http://www.attorneygeneral.jus.gov.on.ca)

**Family Law Information Centre Woodstock**  
415 Hunter St.....519-539-6187  
Information & resources about separation, divorce, children. Held on Wednesdays 9 am-12 noon & 1 pm-4 pm. Sign-up sheet, first come first serve.

**Community Legal Services**.....519-661-3352  
Assistance with legal issues provided by U.W.O. law students, small claims, tenant protection, criminal summary, highway traffic, elder law, wills & power of attorney. Visit: [www.law.uwo.ca](http://www.law.uwo.ca)

**Elgin-Oxford Legal Clinic**.....1-866-611-2311

**Ingersoll, Part-Time, 56 Thames St**.....

**Tillsonburg, Part-Time, 96 Tillson Ave**.....

Persons who cannot afford a lawyer and cannot obtain a Legal Aid Certificate. Includes low income earners, unemployed, social assistance recipients and others. For more information please visit: [www.eolc.ca](http://www.eolc.ca).



## Ombudsman Ontario

**Toll Free**.....1-800-263-1830

**Toronto, 483 Bay St.10<sup>th</sup> Flr**.....416-586-3300  
Ombudsman oversees public sectors in Ontario and is an office of last resort. Dealing with complaints within their jurisdiction. Such as banking & financial services, Canada pension plan, Canada post, children's aid societies, citizenship & immigration, consumer complaints, correction facilities, courts, doctors, elections, employment/labour, employment insurance, energy companies, environment, funeral services, health, Highway 407, homes, human rights, hospitals/long term care facilities, hydro one, immigration, information & privacy, insurance, judges, landlords/tenants, lawyers & legal assistance, old age security, passports, police, procurement, real estate, social workers, teachers, Taxes/Canada Revenue Agency, Veterans Issues. Visit



When you don't know  
where to turn.™

Updated: Aug 2018

## Financial Counselling

**Family Service Thames Valley**.....519-433-0159  
Counselling for those with debt, credit or financial difficulties. Locations in Tillsonburg & Woodstock, an appointment is required, available online.

Visit: [www.familyservicethamesvalley.com](http://www.familyservicethamesvalley.com)

**Credit Counselling Society**.....1-888-527-8999  
Free credit counselling, bankruptcy help & debt consolidation options, debt repayment, stop collection calls.

Visit: [www.nomoredebts.org](http://www.nomoredebts.org)

**Operation Sharing**.....519-539-3361  
One-on-one assistance designed to help patrons learn to create an expense plan which will allow them to pay bills and save for things they want.

Visit: [www.operationsharing.ca](http://www.operationsharing.ca)

## Form Filling Assistance

Assistance is provided to low-income individuals filling out forms or those who are struggling.

**Operation Sharing**.....[www.operationsharing.ca](http://www.operationsharing.ca)  
**Woodstock, 22 Wilson St**.....519-539-3361

**Ingersoll, 184 Oxford St**.....519-320-1372

**Salvation Army (The)**

**Woodstock, 190 Huron St**.....519-539-6166

**Tillsonburg, 155 Broadway St**.....519-842-3231

**Ingersoll Services for Seniors**...[www.ingersollseniors.com](http://www.ingersollseniors.com)

**Ingersoll, 250 Ingersoll St. S**.....519-485-226

**Domestic Abuse Services Oxford**.....[www.daso.ca](http://www.daso.ca)

**Woodstock, 975 James St**.....519-539-7488

**WDDS-Woodstock & District Developmental Services**  
**Woodstock, 60 Young St.N**.....519-539-7447

Visit: [www.wdds.ca](http://www.wdds.ca)

## Tax Credits & Benefits

**Ontario Tax Credits & Benefits**...<https://www.ontario.ca>

You could get money back. File your return and you could get money back by claiming a number of Ontario tax credits and benefits. File before April 30<sup>th</sup> to get benefits on time

### **Did You Know???**

Community Volunteer Income Tax Program is a free program for those who qualify. Visit:

<https://www.canada.ca/en/revenue-agency/services/tax/individuals/community-volunteer-income-tax-program/need-a-hand-complete-your-tax-return.html> . Local organizations: Woodstock Public Library, Salvation Army Woodstock, South Gate Seniors, Oxford County Human Services & Ingersoll Services for Seniors.



519-539-9800 Ext. 3184

[contact@informationoxford.ca](mailto:contact@informationoxford.ca)